

## QUALITY POLICY

FPT Industrial stands out as a worldwide supplier of Powertrain solutions for industrial applications, the success of which is the result of hard work, commitment and the sharing of Brand values.

Each of us has the responsibility of performing our daily activities with mutual respect and respect for the environment. This commitment is also shared with and encouraged among our partners. All phases, from product design to production, from logistics to regeneration, focus on maximum synergy and integration between the FPT Industrial product platforms and the IVECO Group interfunctional processes, and are “Customer-oriented”, as the Customer is considered a key factor for the IVECO Group brands.

### VALUES

**PASSION** for our work and search for excellence: customer satisfaction is our greatest pride.

**QUALITY** in terms of design, production, lifecycle and regeneration, obtained through rigorous procedures and efforts at continuous improvement.

**INNOVATION** rooted in our DNA, in order to increase our competitive advantage and anticipate future trends.

**SUSTAINABILITY**, which we pursue through the continuous reduction of the environmental impact of all our activities and products.

**CREDIBILITY** as a reliable partner/supplier, legally compliant manufacturer and value-creating company.

### MISSION

FPT Industrial’s mission is to become a **technological leader** in all sectors related to industrial powertrain manufacturing through innovation, excellent products and continuous improvement.

**Customer satisfaction** is our driving force. The requirements of our direct and end customers are what drives us to offer the absolute best in terms of engines, transmissions and post-treatment systems for any and all applications.

FPT implements a **sustainable growth process**, based on a respect for the environment and on a commitment to the wellbeing of our employees and the communities in which we work.

FPT Industrial is committed to maximising the energy efficiency and reducing the carbon emissions of our products, pursuant to legal requirements and regulations in the markets and geographic areas where we market and sell our products, by identifying product-improvement opportunities.

In order to effectively pursue the goals and values outlined above, FPT Industrial S.p.A. recognises the need to establish and maintain a Quality Management System compliant with the requirements of ISO 9001 and IATF 16949, which is consistent with the organisational context, attentive to stakeholder needs, and oriented at satisfying customer and cogent requirements, with the aim of improving the performance of the processes and the related effectiveness and flexibility.

FPT Industrial is committed to monitoring the implementation of the Quality System by the sites in Europe (central sites in Turin and Arbon, Turin, Foggia, Bourbon Lancy, Garchizy engines production plants and Turin Driveline and E-Powertrain), and identifying and managing the risks bearing on its effectiveness.

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